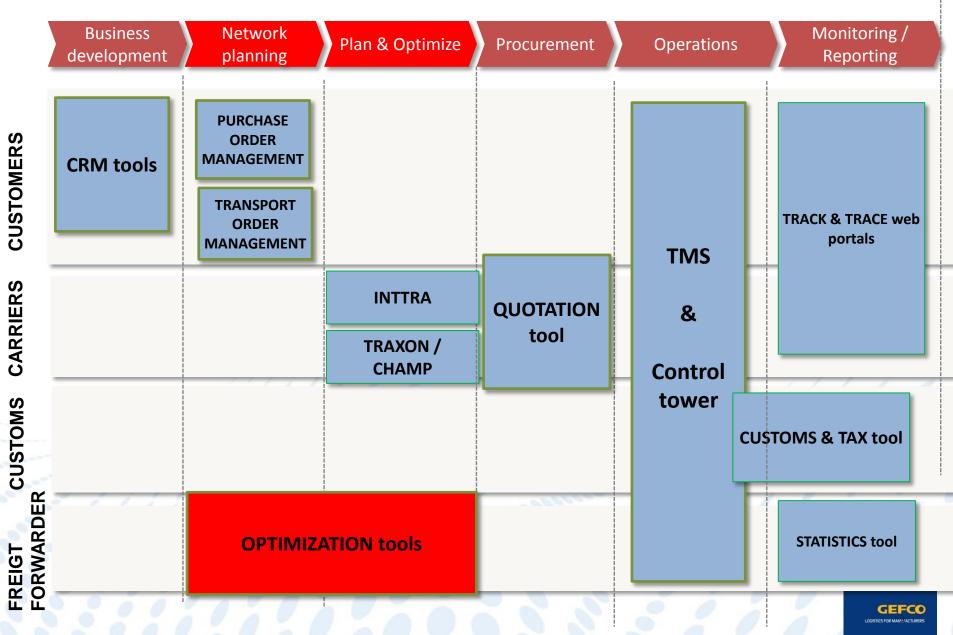
# Effects on digitalisation on logistics



## Increasing coverage of digitalisation on Freight Forwarding processus



## IT systems mapping





#### Current projects development



### Road map for the industry : improve connectivity

- To develop EDI with carriers in order to provide relevant information to customers (INTTRA / CHAMP/ ...) through web platforms
- To be able to provide transport order management and purchase order management to customers
- To be able to handle freight management
- To increase the number of subsidiaries using the same TMS in order to transfer files.
- To bridge Freight Forwarder's TMS's with partner's TMS
- To develop e-commerce





### > Benefits of digitalisation



### Main benefits

- Real time localisation
  - Scheme and transport plan optimization
  - a MUST for the customer
- Productivity
  - EDI with suppliers : CHAMP for Air/ INTTRA for Ocean
  - EDI with customs : HARMONY
  - Automatic / semi-automatic quotes & estimates
  - Lean management
- Performance review and management
  - Automatic set of KPI's
  - Monthly review management (OBEYA)
- CRM
  - Database to share knowledge of Customers
  - Collaborative platform ('professional Facebook') for more agility and cooperation on customer projects (Tog@ther link)
  - E-commerce development





### > Expectations

OVS Corporate

### A Rail integrated IT player as...

- INTTRA for OCEAN
  - •Ocean Schedules
  - •Cargo Insurance
  - Container bookings
  - Shipping instructions & orders
  - •Bill of Lading
  - Containers tracking
  - •E-invoicing



- Cargo management system
- Customs and security
- Quality
- •Paper free (E-cargo Pouch)

